Legal document

Privacy Policy

This Privacy Policy explains how Canvora (canvora.uz) collects, uses, stores, and protects your personal data when you use our services.

Last updated: November 21, 2026

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1 General Provisions

This Privacy Policy applies to the services provided under the Canvora brand through **canvora.uz** and its Telegram bots. By using the website and services, you agree to the terms set out in this policy. If you do not agree, please do not use the service.

2 Information We Collect

To provide our services, we may collect:

- **Personal data:** name, phone number, and — for certain services — email address and Telegram account.
- **Order data:** the selected subscription, order history, and the account credentials delivered to you.
- **Payment data:** payments are processed through **Click, Payme, and inPAY**. We do **not** store your full card number, expiry date, PIN, or CVV.
- **Technical data:** IP address, browser and device type, cookies, and website usage statistics.

3 Purposes of Use

- To accept, process, and fulfill orders;
- To deliver the purchased subscription or account;
- To provide customer support and communicate with you;
- To improve our services and website;
- To comply with legal requirements;
- With your consent — to inform you about promotions and news.

4 Sharing with Third Parties

We do **not** sell your personal data. Data is shared only when necessary and only to the extent needed:

- With payment systems (Click, Payme, inPAY) to process payments;
- With authorized government bodies upon a lawful request;
- With trusted technical partners, under confidentiality obligations.

5 Cookies and Tracking

The website uses cookies and analytics tools (including Meta Pixel) for proper functioning, remembering your preferences, and statistics. You can disable cookies in your browser settings, but this may affect some site features.

6 Storage and Security

Data is transmitted over encrypted channels (HTTPS) and stored on protected servers. We retain data only for as long as necessary to achieve its purpose or as required by law.

7 Your Rights

You have the right to:

- Access the information we hold about you;
- Correct or update your data;
- Request deletion of your data;
- Withdraw your consent.

To exercise these rights, contact us via Telegram **@canvora_admin**.

8 Children's Privacy

The services are intended for persons aged 18 and over. Minors may use the service only under the supervision and with the consent of a legal guardian.

9 Changes to This Policy

We may update this policy from time to time. The updated version will be published on this page and the "Last updated" date will be changed.

10 Contact

For privacy-related questions:

Canvora
Website: canvora.uz
Telegram: @canvora_admin
Bot: @Canvorabot

This document is for informational purposes and is applied in accordance with the applicable legislation of the Republic of Uzbekistan, including the Law "On Personal Data".